

# Citizens' Advisory Council

## What is the IDOC Citizen's Advisory Council (CAC)?

In June of 2020, the Idaho Department of Correction established the CAC as a way to receive regular feedback from the people we directly serve and their families. It also provides a venue for the CAC members to meaningfully offer input and suggestions around how IDOC does business. The CAC meets quarterly.

## Common questions about the CAC

### How does the CAC align with IDOC's goals?

The CAC supports IDOC's fourth strategic goal of strengthening relationships with key stakeholders.

### Who serves on the CAC?

Currently, the CAC includes ten members: four people currently on supervision, two who were formerly under IDOC jurisdiction, two who are currently incarcerated, and two family members of people who are or have been incarcerated. The deputy director and reentry manager from IDOC staff the CAC, and additional IDOC staff join as relevant topics arise.



## What projects has the CAC worked on?

- Created an e-handbook for family and friends of incarcerated individuals to help them know how to provide support during incarceration
- Provided input on the following: revising the Pre-Release Curriculum to improve reentry; informing the development of a resident communications platform procurement process; and creating a video for the IDOC website that demystifies the visiting process

## Is this a venue for clients to vent personal frustrations?

No. The CAC is focused on strategic and systematic improvements. It is not a venue for personal grievances and members of the CAC are encouraged to route individual concerns through established channels.