

COVID-19 Update - July 17, 2020

Hi all-

It's Friday! Another week is in the books, and I'm going to tell on myself. I'm kicking this update out early because I have two kiddos who I promised would get a little more of my attention tonight. And since I'm being honest, I'm pretty sure I want that more than they do. So that means I don't have updated testing numbers for my message tonight, but anyone interested in the tally after 6:00 pm can check out the updated link [here](#).

Just a few additional updates for this evening. . .

COVID-19 Hotline: The COVID-19 hotline is scheduled to go live on Monday. We have a number set up, and Teresa Jones and Kim Reader volunteered and are poised to help answer questions, look into concerns, and share information with the public or friends and loved ones of the people in our custody. On Monday, we'll push the number out on social media, post it to our website, and I'll include it in the message.

Morale Kits: In late June, we announced a partnership with our commissary provider, Keefe, to provide another morale kit to the people in our custody. We learned today that with quarantines, restricted movement, and some impacts to Keefe's distribution capabilities, the morale kits hadn't yet made their way to four of our sites. We're working to remedy that situation right now, but I bring it up because it's a chance to offer another reminder about speaking up if you see something in these updates that doesn't happen. We learned about the morale kit issue because a person in our custody was able to bring it to our attention that they hadn't received one yet.

So here's the point – being able to listen to feedback, complaints, or criticisms is how we get better. I don't write these messages simply to share information. There is important accountability that comes with transparency. If the things we say we're going to do aren't being done, we need to know. You're probably tired of hearing it from me, but our job is not to be right, it's to get it right. Please let us know when we're falling short so we can do something about it.

I hope all of you are able to have a great weekend. Please stay safe, and take care of yourself.

Thanks-

Josh