

## FREQUENTLY ASKED QUESTIONS – DEPOSITORY AND PAYMENT SERVICES

### WHAT SERVICES DOES ACCESS CORRECTIONS PROVIDE?

Beginning **July 1, 2016**, Access Corrections will provide depository services for all incarcerated offenders and payment services for all community-based offenders.

Incarcerated Offenders: Access Corrections will accept deposits for inmate trust accounts online, by phone, by mail and through authorized retailers.

Community-based Offenders: In addition to the options listed above, for community based offenders Access Corrections supports payment kiosks at each of the main IDOC Probation and Parole district offices. These kiosks accept credit and debit card payments from community-based offenders to make payments against COS, PSI, or Interstate Compact Application fees they may owe.

### WHAT KIND OF DEPOSIT OR PAYMENT TYPE WILL ACCESS CORRECTIONS ACCEPT?

Access Corrections accepts cash, money orders, cashier's checks and personal checks, as well as debit and credit cards (Visa and MasterCard). There is a daily limit of \$300.00 per day per credit / debit card. You can choose the most convenient method:

Online: [www.accesscorrections.com](http://www.accesscorrections.com) (fees apply)

Phone: 1-866-345-1884 (fees apply)

Walk-in Sites: (fees apply)

- ❖ Dollar General
- ❖ CashPayToday.com (call 1-844-340-2274 to enroll and find a location)
- ❖ AceCashExpress.com (call 1-877-223-2274 to find a location)

Mail:

Send INMATE DEPOSITS to:

Secure Deposits-**Idaho DOC**  
PO Box 12486  
St. Louis, MO 63132

Send COMMUNITY-BASED OFFENDER PAYMENTS to:

Secure Deposits-**Idaho DOC P&P**  
PO Box 12486  
St. Louis, MO 63132

Kiosks in main IDOC Probation & Parole District Offices: (payments for community-based offenders only)

### WHAT FEES ARE ASSOCIATED WITH THE ACCESS CORRECTIONS PROGRAM?

Access Corrections charges a fee for deposits and payments made online, by phone, and by walk-in, and for payments made at a District Office kiosk. Fees are on a graduated scale as noted in the table below. These fees are added to the deposit/payment amount and charged to the debit/credit card or subtracted from any cash deposit/payment.

<b>Amount</b>	<b>Online</b>	<b>Phone</b>	<b>Walk-in</b>	<b>Kiosk (community-based payments only)</b>
\$0.01 to \$19.99	\$2.95	\$3.95	\$5.95	\$2.95
\$20.00 to \$99.99	\$5.95	\$6.95	\$5.95	\$5.95
\$100.00 to \$199.99	\$7.95	\$9.95	\$5.95	\$7.95
\$200.00 to \$300.00	\$9.95	\$10.95	\$5.95	\$9.95
\$300.01 to \$900.00	n/a	n/a	\$5.95	n/a

The IDOC has negotiated a FREE mail-in option, regardless of the deposit/payment dollar amount. There are NO TRANSACTION FEES when you mail a money order, cashier's check, or personal check to Access Corrections to the proper address (do not mail cash).

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### **HOW DO I CONTACT ACCESS CORRECTIONS?**

Online: [www.accesscorrections.com](http://www.accesscorrections.com)

By Phone: 1-866-345-1884

### **CAN I FUND MY LOVED ONE'S JPAY MEDIA ACCOUNT THROUGH ACCESS CORRECTIONS?**

No. Access Corrections processes deposits for inmate trust accounts only. To deposit money on a JPay media account you will need to contact JPay at 1-800-574-5729 or at [www.jpayers.com](http://www.jpayers.com).

### **FOR COMMUNITY-BASED OFFENDERS, HOW WILL PAYMENTS BE APPLIED TO OUTSTANDING IDOC OBLIGATIONS?**

Payments can be made toward three types of IDOC obligations: Cost of Supervision (COS) Fees, Presentence Investigation (PSI) Fees, and Interstate Compact Application Fees. If only one type of fee is owed, the payment will be applied to that fee.

If multiple fee types are owed, any payment made will be first be applied to outstanding Interstate Compact Application Fees, then to outstanding PSI Fees, then to outstanding COS Fees.