

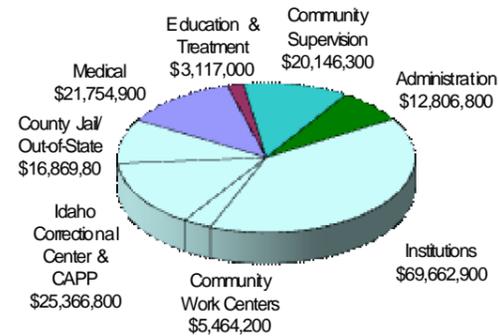


Idaho Department of Correction  
 1299 N. Orchard, Suite 110  
 PO Box 83720  
 Boise, ID 83720-0018

### Budget Facts

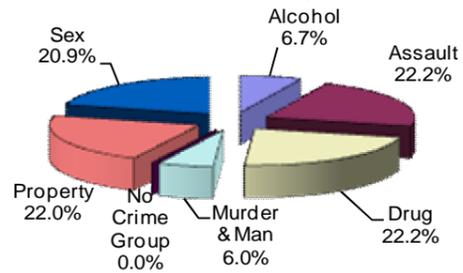
The Department spent \$175.19 million in FY09. Almost 67% of the total budget pays to house inmates. The original FY09 budget prior to reductions was \$196 million.

### Expenditures by Division and Function

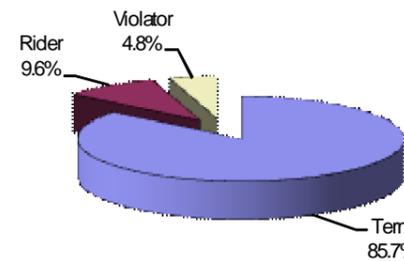


### Population Facts, Incarcerated Offenders, June 30, 2009

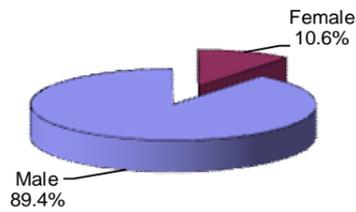
#### Incarcerated Offender by Crime



#### Incarcerated Offender by Status



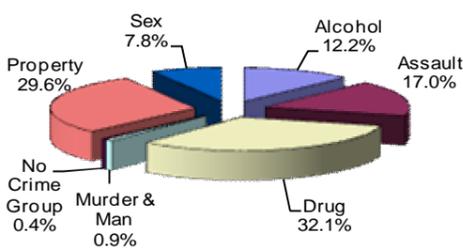
#### Incarcerated Offender by Gender



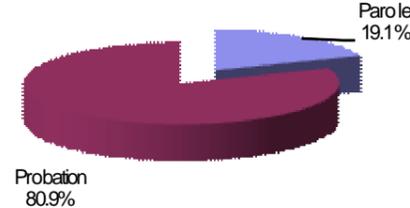
There were 7,283 incarcerated offenders under the jurisdiction of the Department as of June 30, 2009.

### Population Facts, Supervised Offenders, June 30, 2009

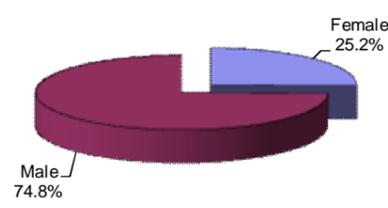
#### Supervised Offender by Crime



#### Supervised Offender by Status



#### Supervised Offender by Gender



There were 13,756 offenders under community supervision as of June 30, 2009. Of those, 2,628 offenders were under parole supervision, and 11,128 offenders were supervised on probation. The population charts are from the IDOC Annual Statistical Report. The Review and Analysis group publishes the complete statistical report online at [idoc.idaho.gov](http://idoc.idaho.gov).

IDOC Annual Report FY09 Published December 2009

Idaho Department of Correction



# Idaho Department of Correction Annual Report FY09

C.L. "Butch" Otter, Governor

Brent D. Reinke, Director

Board of Correction  
 Robin Sandy - Jay Nielsen

# Idaho Department of Correction

## Board of Correction



The Department of Correction manages more than 21,000 offenders and employs 1,592 dedicated professionals. The three-member Board of Correction is appointed by the Governor and provides oversight to the Department.

Board members are Chair Robin Sandy and Secretary Jay Nielsen. The third position is currently vacant.

Chair Sandy was appointed to the Board in July 2006. Jay Nielsen has served since March 2005.

## Director's Message

Inside this document you will find a timeline of corrections milestones for FY09. It has been a year rich in successes.

- Idaho achieved the No Growth in 2009 Initiative, reducing the number of inmates in Idaho prisons.
- The state system opened newer, more cost-effective beds and moth-balled outdated expensive units.
- All inmates housed out of state returned to Idaho.



more tool to create a more efficient system that provides treatment to inmates with substance abuse issues more quickly.

No Growth efforts helped the Department absorb \$28 million in cuts at a time when the offender population in communities increased by 500 probationers and parolees.

It wasn't easy, and it is not sustainable. The only way we've achieved it thus far is with top quality staff.

I couldn't be more proud of the Department's black hat crew. That is why you see forty of the Department's finest across the bottom of this page.

Staff have born the brunt of the budget cuts, absorbing nearly 80,000 furlough hours while managing the same workload. We continue to look for ways to reward them and one of the best ways is to say thank you!

We keep wearing our black hats and ask for your continued support as partners in the Department's mission to protect Idaho.

These big three achievements were all part of the No Growth in 2009 Initiative launched last year as part of Project Protect Idaho efforts. This fiscal year, Project Protect Idaho continues with a focus on controlled growth.

Controlled growth is the Department's continued commitment to improve Idaho's criminal justice system so the prison population grows only at a rate equal to the state's population growth.

The Correctional Alternative Placement Program (CAPP) opens in May 2010. With its opening, Idaho will have one

The Department honored a staff member at each worksite for excellence with a Mission, Vision, Value award.



# Dedicated

## Education and Treatment Division

### Overview

The Education and Treatment Division provides education and treatment services to incarcerated and supervised offenders, and oversees medical and mental health services.

### Treatment Pathways

During FY09, the division launched Treatment Pathways. The Pathways guide inmates to the facility and bed that best fits their program needs.

Each pathway has specific criteria so the case manager can direct the inmate to the right bed. It sounds logical, but in a system with 21,000 inmate moves every year it is complex and requires much tracking and coordination.

The new inmate management tool was in development before the budget crisis hit. It is one of the ways the Department used existing resources more effectively.

### Treatment

The Education and Treatment Division achieved a new level of program completions and timely completions in FY09 with 8,960 program completions.

Ninety-two percent of inmates\* completed the prison portion of their case plan before their parole eligibility date.

Having inmates ready for parole in a timely manner is a performance measure. This represents a nearly 27% increase in performance on this goal since it was first calculated in 2006.

The Department provides an evidence-based/best practices continuum of programs in institutions, community work centers, and district probation and parole offices.

### Laying a Foundation

Statewide, 499 incarcerated offenders received GEDs during FY09. The retained jurisdiction program accounted for 62% of those graduates.

**Kevin Butler**  
Parole Coordinator



"Kevin's professionalism and hard work helps us get inmates out."

**Mission, Vision, Values Winner**



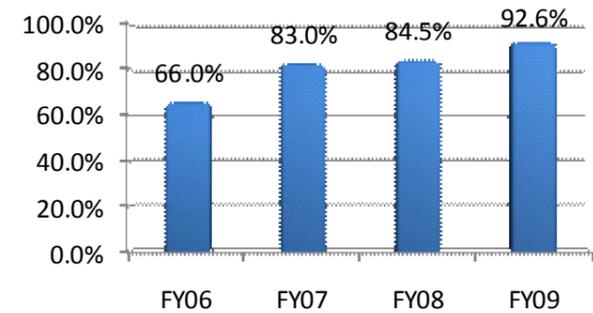
### Mental Health and Medical Services

This division also manages medical and mental health services for state inmates. Correctional Medical Services is the current contract provider for dental, medical and psychiatric services while the Department provides the bulk of mental health services.

The contractor serves nearly 5,000 inmates housed in Department facilities.

The current \$21.7 million contract expires in 2010 with a new contract being awarded for fiscal year 2011.

Case Plan Completion for Inmates\*



\*This case plan measure represents incarcerated term offenders in the first term status of their sentence who have at least one year of incarceration time before their parole eligibility date.

## IDOC 2009 Timeline

### April-July 2009

- No Growth continues: All out-of-state inmates return
- Treatment Pathways launched
- ICC close custody unit opens
- IDOC prepares to close 150 beds



ICC Close Custody



JMSI unit closed



Inmates return to Idaho



*The Black Hat Vision: To be valued by the citizens of Idaho as a partner and leader in management, research, treatment and prevention of criminal behavior.*

*Idaho's Premier Black Hat Agency*



## Community Corrections Division

### Community Corrections

The Community Corrections Division supervises nearly 14,000 probationers and parolees in seven districts statewide, manages four community work centers, and provides pre-sentence investigations to the court. The division also oversees the interstate transfer of offenders on probation or parole.

### Community Corrections Growth

This division's responsibilities grew in FY09 as the probation and parole population grew by 400 offenders. Having an offender on probation or parole costs about \$4.24 per day, compared with \$57 for a prison bed.

The matrix and other community corrections efforts have reduced probation revocations by almost 3% in the past two years. From 2007 to 2009, 231 fewer probationers revoked probation and went to prison. This represents **\$5 million per year** in cost avoidance for the state.

**Chad Smith**  
Probation and Parole Officer



Chad suggested implementing AirSoft weapons into community corrections training. The change is **saving money** without sacrificing safety.

**Mission, Vision, Values Winner**



### Community Work Centers

Five community work centers (CWCs) help inmates transition from prison to the community. Inmates housed in CWCs live in the state facility and work in the community.

During the last fiscal year, 30% of the money those inmates made went back to the state to help pay the CWC costs.

Those fees brought in \$2.06 million in FY09. This fiscal year the fee increased to 35%.

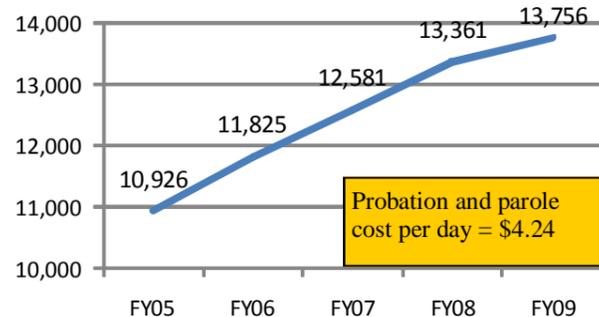
### Pre-Sentence Investigations

The division provided 4,774 presentence investigations. These offender backgrounds help courts make sentencing decisions. Each report is equivalent to a term paper.

Interstate Compact FY09 Average	
Idaho offenders supervised in other states	1,465
Out-of-state offenders supervised in Idaho	661

*The Interstate Compact unit manages requests to transfer felony supervision cases between states.*

### IDOC Supervised Offender Population



The number of offenders supervised in communities grew by 3% in FY09. The supervised offender population is expected to increase by 4.8% in FY10 or about 55 offenders per month.

### New Matrix

The division worked with the parole commission, the courts and staff to develop a violation matrix. The matrix provides enhanced options officers can use when someone is violating their parole.

If there is an alternative to a parole violation it will be used. If there are no safe options, the offender will go to prison.

## Human Resource Services

### Career Path

Retaining correctional officers was a huge concern for the Department in 2006 when nearly a third of uniform staff changed each year. Last year, the Department retained more than 80% of officers (blue line on chart).

The economy was one factor in improving retention for officers and all staff. The Department has also enhanced communication with staff and remains committed to training staff despite budget cuts.

A workforce plan is in development to encourage staff to make corrections a career even when the economy improves.

### Training and Certification

By the end of FY09, 523 correctional officers (CO) and probation and parole officers (PO) had achieved POST certification, resulting in higher levels of professionalism. The agency began training officers at POST in 2005.

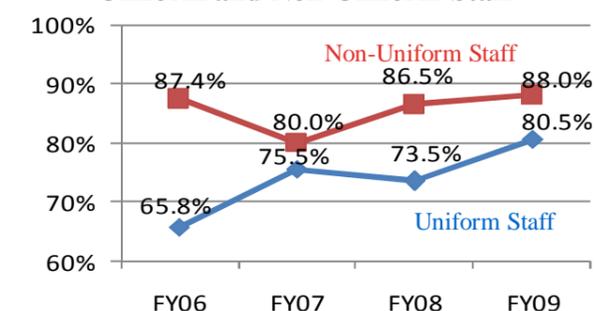
Effective January 2010, both the CO and PO academies will incorporate five weeks of POST training.

### HRS Actions

The Human Resource Services staff provides employee services to more than 1,600 staff at the Department, the Commission of Pardons and Parole, and Correctional Industries.

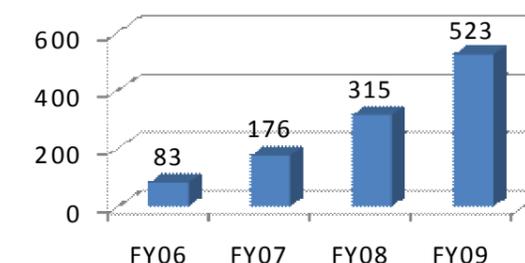
HR staff help with recruitment, hiring, training, employee relations, workers' compensation, disability, benefits, discipline, consulting regarding employment issues, and performance management.

### IDOC Retention Rates Uniform and Non-Uniform Staff



The retention rate for uniform staff improved by 15% over a four-year period.

### IDOC POST Certifications



POST certified staff include 431 correctional officers and 92 probation and parole officers.

**Stephanie Stordahl**  
Technical Records Specialist



She is often the applicants' first contact and does it with excellence.

**Mission, Vision, Values Winner**



IDOC 2009 Timeline

### January-March 2009

- No Growth continues: 300 inmates return
- Inmates riot in Unit 24
- Community Corrections implements a new violation matrix
- CCA awarded a new contract to run ICC



*Inmates return to Idaho*



*Parole officer at work*



*New Correctional Officers*

**Professional**



*Correctional Industries provided the plaques to say thank you!*

**Excellence**



*The Black Hat Mission: To protect Idaho through safety, accountability, partnerships and opportunities for offender change.*

## Prisons Division

### Overview

The Prisons Division manages eight state correctional institutions and one community work center. Correctional officers make up the largest portion of the workforce in this division.

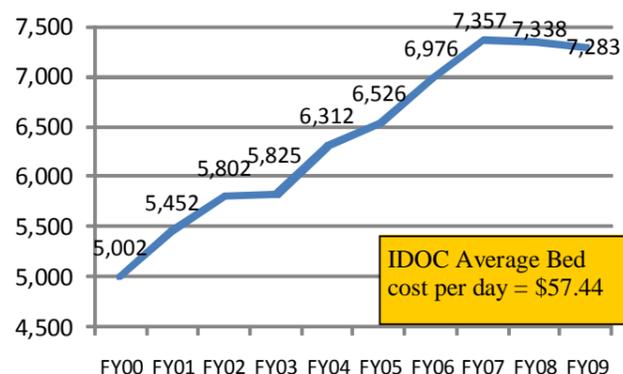
### No Growth Initiative Succeeds

The inmate population dropped by 55 in FY09. This is the second consecutive year with a reduction in the prison population.

The state's capacity increased to 7,071 prison beds this summer as two prison expansions opened. The new beds and No Growth efforts allowed the Department to return all inmates housed out of state.

As 624 beds opened at the Idaho Correctional Center, the Department closed 150 beds in older, less efficient units. The expansions, closures and return of inmates housed out of state were all major events that allowed the Department to increase efficiency systemwide.

### IDOC Incarcerated Offender Population FY00-FY09



Historically, IDOC has experienced 6.4 % growth in incarcerated offenders. In fiscal year 2009 the incarcerated population

### Emergency Preparedness

The Prisons Division tested the newly-implemented Incident Command System (ICS) with unannounced exercises statewide. Simulations included an escape scenario, inmate fighting and a search for a missing knife.



**Rich Gerber**  
Correctional Lieutenant

His leadership was a major contributing factor in resolving the January riot at ISCL."

### Mission, Vision, Values Winner



An important part of the new Bureau of Homeland

Security system involves training with local law enforcement and emergency personnel. Memorandums of understanding were created and tested with statewide partners.

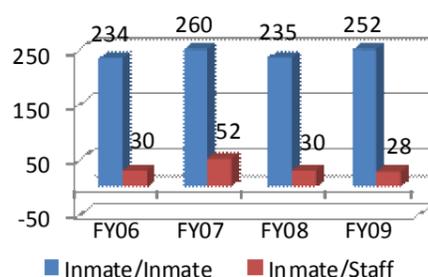
### Safety

Safety is the number one priority for facilities statewide. Inmate on inmate assaults increased slightly. Inmate on staff assaults were down during the last fiscal year.

Approximately 82% of assaults in prison are gang-related.

The Department aggressively investigates and prosecutes assaults to help maintain safety.

### Inmate Assaults FY06-FY09



The chart illustrates all assaults involving inmates under the Department's jurisdiction including those housed in facilities run by contractors.

## Management Services Division

### Overview

The Management Services Division provides business services. Services include budget, fiscal services, offender placement, central records, dietary services, information technology, grants, review and analysis, contract management, facilities services, the Virtual Prison program, quality assurance, auditing and Correctional Industries.

### Fiscal

Fiscal Services restructuring to centralize key financial services to central office is almost complete. The more centralized process allows for concise and timely reporting, more accountability with spending, and discounts in bulk purchasing.

### Construction

Two major construction projects are complete and two additional projects are underway. The close-custody unit at the Idaho Correctional Center (ICC) opened to inmates in July 2009. The warehouse conversion to dorm-style beds at ICC was completed in August 2009. The two additions make the privately-run, publicly-owned facility the largest in Idaho with a capacity of 2,080 inmates.

### Information Technology

The Correctional Integrated System (CIS) project team is finalizing the transition from the old Reflections system to CIS, a web-based inmate management system. Phase 1 of the CIS project should be complete before the end of fiscal year 2010.

### Quality Assurance: Accountability

The Department is committed to continuous quality improvement. The quality assurance group performed 12 quality audits. The audits measure the effectiveness and efficiency of the Department's management system, which is comprised of policies, measurable goals, allocated resources, and business processes.

The team also participated in medical and security audits.

The quality assurance group completed the transition to the new contract to operate the Idaho Correctional Center and is currently developing a request for proposal for medical, mental health and pharmaceutical services.

The Correctional Alternative Placement Program facility is under construction with a May 2010 opening target.

A construction manager was just selected for the Idaho Secure Mental Health Facility.

### Brent Packer

Sentencing Specialist



Brent is dedicated. He tracks updates and has the information to us daily by 5:15 a.m."

### Mission, Vision, Values Winner



### Contract Monitoring

Contract monitoring duties managed by the Virtual Prison staff moved into Management Services during fiscal year 2009. The staff manage and monitor nearly 2,500 inmates housed in private facilities and county jails.

This area also oversees inmate transport and had a very busy fiscal year moving about 1,200 inmates each month. This included managing the return of all 722 inmates housed out of state.

### Food Service

In fiscal year 2009, the Department served 4.7 million meals. Meals are an important tool for managing the inmate population.

## IDOC 2009 Timeline

### July - August 2008

- 120 inmates transfer to Oklahoma: 722 inmates are out of state
- Groundbreaking for CAPP



Probation Officers Graduate



Offender Graduation - SJCJ



ICC close custody unit construction

## IDOC 2009 Timeline

### September-December 2008

- System balance efforts work: 80 inmates return to Idaho
- Department plans to reduce budget
- Retiree Gary Barrier receives the Feldner Lifetime Achievement Award



80 inmates return



Lifetime honors