

Inmate Banking Frequently Asked Questions

1. How long does it take to get money on an inmate's account?

Deposit data is entered into the computer within 24 hours after receipt of the money

2. Do you accept checks for deposit onto an inmate's account?

Personal checks will not be accepted. Money orders and cashier's checks will be accepted for deposit. Money orders and cashier's checks must be made payable to the inmate and must include the inmate's IDOC number.

3. Is there a limit on how much money can be deposited to an inmate account at one time?

No, there is no limit. However, certain types of checks cannot be deposited, so it is advisable to inform Inmate Banking of the source (e.g. insurance settlements, inheritance, etc.) when a very large sum of money is going to be deposited.

4. How can IDOC deduct child support payments from an inmate's account without a signed court order?

The Child Support Division of Health and Welfare is authorized to enforce child support payments directed by a divorce decree or other legal documents related to child support. The Child Support Division sends Inmate Banking a form stating the monthly child support payment. This information is entered into the Inmate Payable System.

5. What is the Inmate Payable System?

The Inmate Payable System is an automated process for payments for child support, writs of execution, institutional restitution, and family support payments. When child support withholding orders, court-ordered restitutions, garnishments, institutional restitutions, etc. are received in Inmate Banking, the information is entered in the Inmate Payable System. The computer searches for an attachment whenever money is deposited into the Inmate Trust Account. If an attachment is located, the computer automatically deducts the amount stipulated by the attachment from the inmate's account.

6. Is it against the law to deduct money sent by an inmate's family and friends for child support?

According to Idaho Code, any money regardless of the source is to be taken for payment of child support. The only way to restrict the money taken from wages earned is to have the child support withholding order amended.

7. Can we give inmate family members account information?

Account information can be given if a Power of Attorney is presented. If someone calls regarding a specific deposit placed in the inmate's account, it can be verified if the caller identifies themselves and the money source accurately. No other information can be given.