IDAHO DEPARTMENT OF CORRECTION

Inmate Tablet Calls

WHAT YOU NEED TO KNOW

Some calls from inmate tablets are being flagged as spam by phone providers, which can prevent them from reaching friends and family.

TROUBLESHOOTING TIPS

Save the number
Save the incoming number as a contact

Contact cell phone provider
Ask them to remove the number from spam-blocking or spam-filtering services

Turn off WiFi calling
This has resolved call issues for families and friends

NEED MORE HELP?

Contact IC Solutions
Customer Support
888-506-8407

UPCOMING SOLUTIONS

More phone numbers
to reduce spam blocking

A new app
to improve call connections